



Transport Guide

2026 / 2027



Heath Mount

Welcome

Dear Parents / Guardians,

Thank you for taking the time to look at Heath Mount School bus service for the 2026 / 2027 academic year. This sets out the wide range of travel options available to the pupils at Heath Mount School.

We are delighted to be partnered with Vectare, a specialist school transport management company, to assist us with the school bus service.

All bookings for school bus routes are made via our online booking system, which can be viewed at heathmount.vectare.co.uk.

Payment for the service is made at the time of booking and your child’s name will automatically be added to the register. The website also incorporates an interactive journey planner which allows you to enter your postcode and find your closest bus stop.

This guide provides an overview of the school bus service network and contains further details including fare and timetable information.

All bookings for all routes can be made via the dedicated transport website. Other amendments and changes can also be made via the **‘My Account’** section of the website.

If you need any further assistance, or you would like to discuss travel options from areas not currently served by our network, please contact Vectare via **‘Contact Us’** form on the booking website and we will be pleased to assist. I would like to take this opportunity to wish your child a pleasant and successful academic year ahead.

Yours sincerely,

**Heath Mount School
Transport Team**

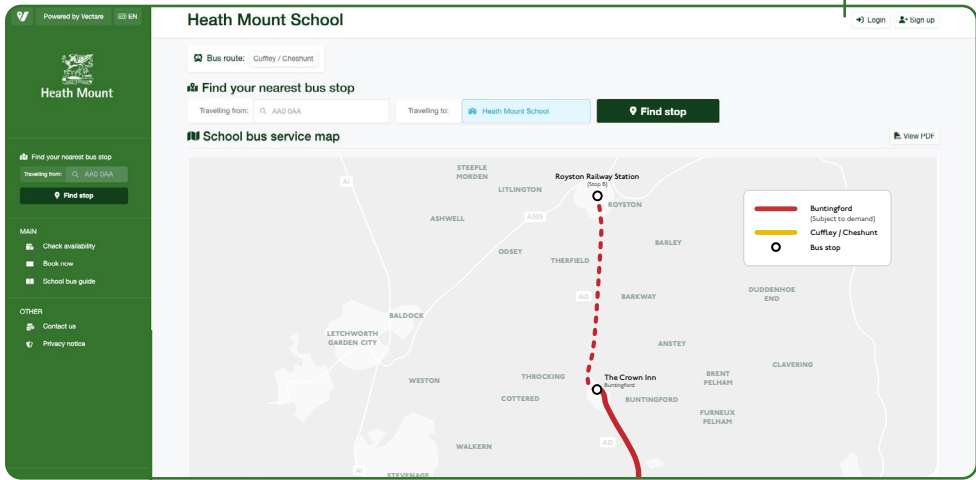
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How to Book Online



Scan the QR code or go to heathmount.vectare.co.uk



Home / Book now

Book now Book your seat on the bus service

Parent information Name, email etc.	Pupil information Name and year group	Journey information Routes and stops	Confirmation Check details
First name			
Surname			
Email address			

Log in

Log in at the top right.

Making a Booking

Click the 'Book Now' button on the left-hand side. Alternatively, click 'Find your nearest stop' and enter your postcode to locate the closest stop to you.

Booking / Payment

Make a booking by simply filling out your information.

Contact Vectare via the website if you have any questions.



The VecTive Passenger App is available to download on the Apple App store or the Google Play store.

Apple
(ios)



Google
(android)



Passenger App



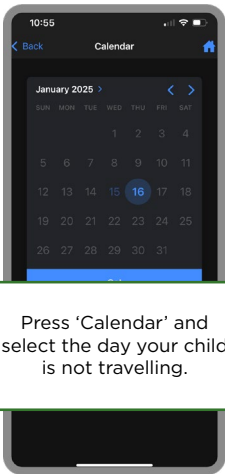
Making a Booking

Clicking on the booking icon will redirect to the online booking page where you can fill out your details as normal.

Marking as Not Travelling

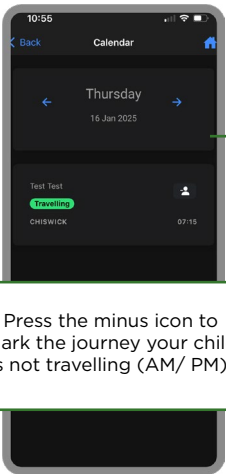
To avoid unnecessary delays, don't forget to remove your child from the journey list if they are not travelling on any given day. This is easy to do on the Passenger App.

1



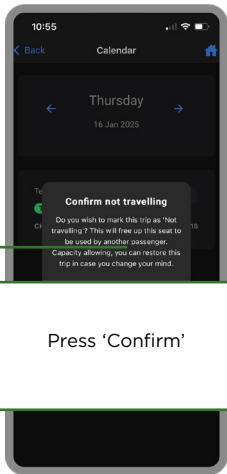
Press 'Calendar' and select the day your child is not travelling.

2



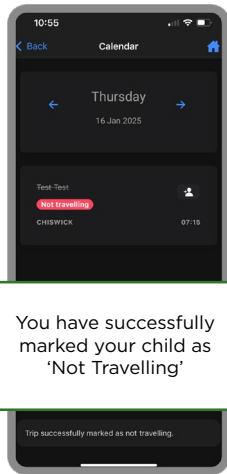
Press the minus icon to mark the journey your child is not travelling (AM/ PM).

3

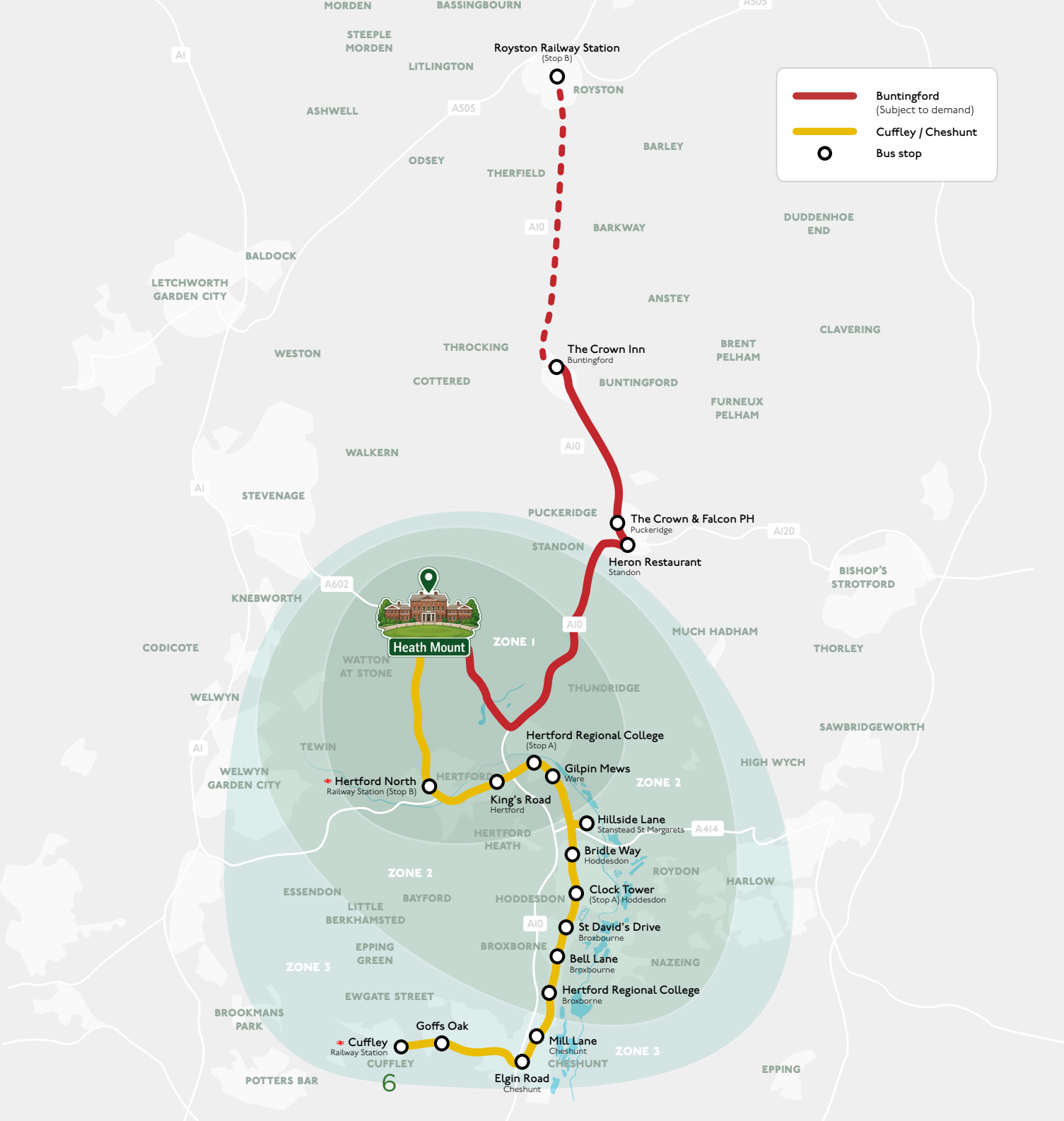


Press 'Confirm'

4



You have successfully marked your child as 'Not Travelling'



Timetable

Cuffley / Cheshunt

	Stops	AM	PM
	Cuffley Railway Station	07:00	18:45
	Goffs Oak	07:04	18:41
	Elgin Road, Cheshunt	07:08	18:37
	Mill Lane, Cheshunt	07:12	18:33
	Hertford Regional College, Broxbourne	07:18	18:27
	Bell Lane, Broxbourne	07:22	18:23
	St David's Drive, Broxbourne	07:26	18:19
	Clock Tower (Stop A), Hoddesdon	07:30	18:15
	Bridle Way, Hoddesdon	07:34	18:11
	Hillside Lane, Stanstead St Margarets	07:38	18:07
	Gilpin Mews, Ware	07:45	18:00
	Hertford Regional College (Stop A)	07:47	17:58
	King's Road, Hertford	07:50	17:55
	Hertford North Railway Station (Stop B)	08:00	17:45
	Heath Mount School	08:15	17:30

Buntingford

	Stops	AM	PM
	Royston Railway Station (Stop B)	07:20	17:10
	The Crown Inn, Buntingford	07:40	16:50
	The Crown & Falcon PH, Puckeridge	07:50	16:40
	Heron Restaurant, Standon	07:55	16:35
	Heath Mount School	08:15	16:15

Fares

Zone	Full Return	Ad-Hoc
1	£1,750	£8.00
2	£1,950	£9.00
3	£2,150	£10.00



Scan to make a booking!



Terms & Conditions

1. This agreement is made between all School bus passengers, their parents and Heath Mount School in order to provide safe and comfortable journeys for all passengers.

2. Arrangements for pupils’ journeys to and from School are the responsibility of their parents. To assist with discharging this responsibility, Heath Mount School provides a School bus service.

3. Transport on the School bus service must be arranged in advance for via the online booking platform. If you wish to use the School bus service on an ad hoc basis, or to vary the details of their bus travel as a one-off, you should book travel via the website prior to travel. A charge is levied for individual trips depending on location.

4. Bookings on the School bus service are non-refundable in the event of a pupil failing to travel.

5. Bookings are to be made online via heathmount.vectare.co.uk.

6. Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for via online payments. Their name will appear on a list which will be checked by the driver.

7. It will be the parents’ responsibility to inform the School via the ‘**Contact Us**’ form on the website if they no longer wish to use the School bus service. A full term’s notice must be given by a parent prior to the removal of a pupil from the School Bus Service.

8. No pupil is permitted to travel on the School bus service if not pre-booked for that bus. Other arrangements for journeys to and from School must be made by them or their parents.
9. Pupils must travel to and from Heath Mount School in full school uniform or a full school PE kit (except on approved non-uniform days).

10. Pupils should be at the bus stop five minutes before the scheduled time of departure to ensure they don’t miss the service. In the evening, parents should be at the bus stop five minutes before the scheduled time of arrival to collect a passenger.

11. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing music, or any other misbehaviour is strictly forbidden.

12. Except when embarking or disembarking, all passengers must remain seated with their seatbelts fastened correctly.

13. Whilst on a School bus, all passengers must accept without question the authority of a transport company official or a Heath Mount School staff member who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.

14. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School bus service.

15. Heath Mount School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time.



Heath Mount School

Produced by Vectare for Heath Mount School © Vectare 2026. Timetable, route and fare information is correct as of August 2026.

This guide is produced for information only. This is a closed service and is only available to pupils/students (and any authorised persons) who have been approved by the school and added to the route. It is not open to the general public. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Guide. Please note that routes are subject to change.